



BORN & BRED IN MASHAM, YORKSHIRE

Black Sheep Retail Safe Working Practices – Guests

The details outlined are here to help you and our employees enjoy the Bistro whilst remaining safe and following all guidance in regards to social distancing. Please call the Bistro on **01765 680 101** with any questions or queries before visiting

- If you or anyone in your family feel unwell you must stay at home and **do not** attend the venue under any circumstance
- Please sanitise your hands on arrival, at regular intervals and wash hands thoroughly and more frequently
- Gatherings will be limited to two households/support bubbles inside and outside
- If you cough or sneeze we are operating **Catch it, Kill it, Bin it**. Then immediately sanitise/wash your hands after
- To drink and dine in the bistro **you must** pre book your table
- There is a one way system in force that will allow social distancing of 2m where possible extra precautions will be taken where there isn't
- All key areas will be regularly sanitised please be patient if this causes a delay
- All chairs and tables will be thoroughly sanitised after each visit, please be patient if this causes a delay
- Please refrain from visiting the bar, table service will be provided
- If eating or drinking outside all orders must be placed via the App and we will bring food/drink to the collection point outside
- We will ask for some details to help with the **NHS Test and Trace** on arrival and these will be stored for 21 days securely
- Parents are responsible for their children and must ensure they are supervised at all times and are following social distancing guidelines
- We actively encourage contactless payment where possible
- We actively encourage ordering through our App details will be provided upon arrival
- All menu's etc. are to remain on the table until after your visit
- Toilets will operate on a one in one out and we ask that you sanitise your hands before entering and thoroughly clean them
- Where possible all doors and windows will remain open to facilitate ventilation
- Listen to instructions from staff they have a duty of care to all guests and employees
- Dogs will be allowed in the shop but not in the bistro and they must be kept on a lead
- All dogs must be kept on leads outside